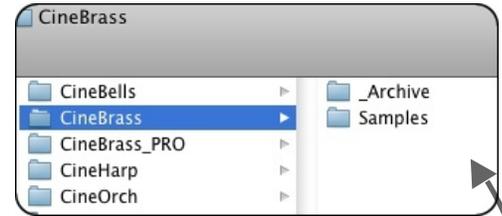


Installing Your Cinesamples Product - CineBrass Core/Pro 1.5 Update

Backing Up

Before bringing in the new CineBrass 1.5 materials we need to back up the version you currently have in case you ever need it for loading your old projects. If you updated CineBrass to 1.1 from 1.0, you may have a backup folder in your CineBrass folder already. If you don't have one, make one! Everything but your Samples folder should be moved out of the way into this backup folder.

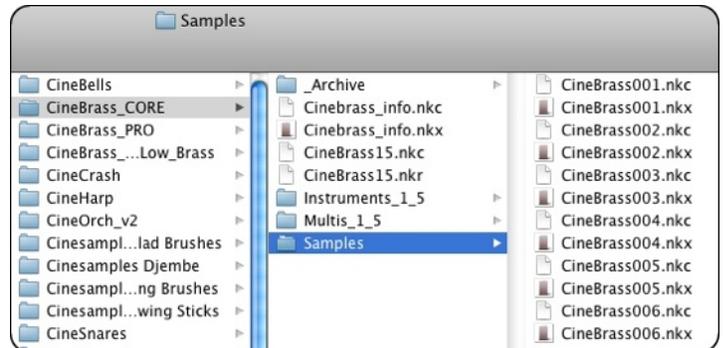
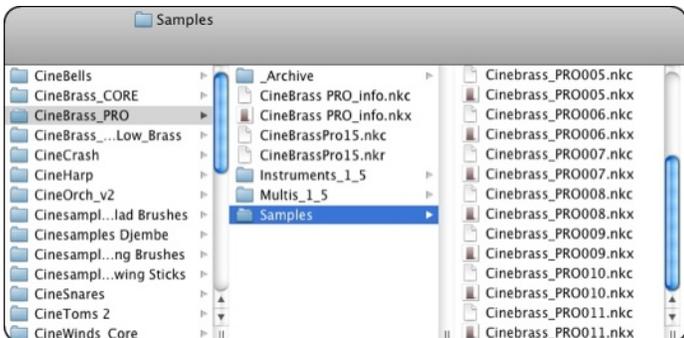
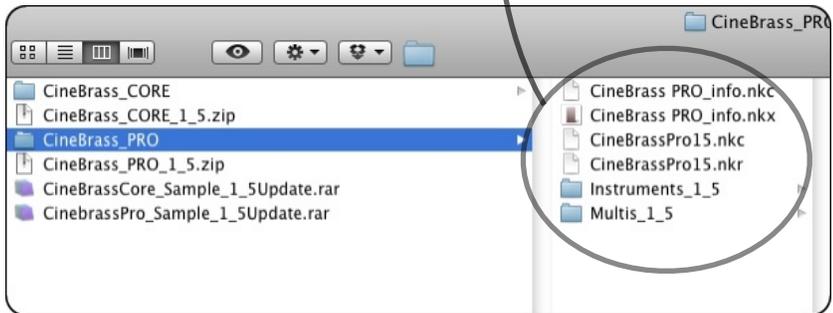
The end result should be that your main CineBrass or CineBrass PRO folder will only have a backup folder and a Samples folder on its first level, as seen to the right. Call the backup folder whatever you like; mine is called “_Archive”



Installing

Next look in your Downloads folder (or the place that your browser sends your downloads) and find your zip file(s) for CineBrass CORE 1.5 and/or CineBrass PRO 1.5. Expand the zip to create the folder that contains the new patches and script. The folders that come from the zip files are simply called CineBrass_CORE and CineBrass_PRO. Drag the contents of each folder into your already existing CineBrass Core/Pro folder. Now the folders that the zip file made are empty and can be discarded

Next expand the rar file or rar files. They will create nkx files - these are the new samples. Drag the nkx file to the Sample folder of the corresponding library. They should look like the picture below afterwards. Notice CineBrass006.nkx and CineBrassPRO011.nkx. Don't worry that there is no corresponding nkc file for these nkx files. Kontakt will create them the first time you load a patch that uses those samples.



Then you're all set! Restart Kontakt and enjoy CineBrass 1.5!

CINESAMPLES FAQ

TECHNICAL QUESTIONS:

Can I add the library to the Kontakt library browser window?

Only for CineBrass, CineBrass Pro, Hollywoodwinds and VOXOS. Those are licensed for the free NI Kontakt Player. Just click the “add library” button and select the folder. All other libraries, you have to load manually via the “Files” tab

Kontakt keeps asking me where to find the audio files, what do I do?

Kontakt keeps track of the specific locations where your Kontakt patches and linked audio files for these patches are located. If you move these files, say, while re-organizing your hard drive, Kontakt may present you an error message asking to “Please Locate the Audio Files”. You can manually browse for the files by folder and then save the patch, which will solve this issue. If you move the complete sample library folder, with internal hierarchy preserved, you will not receive this message (unless you have customized the patches). For any products with installers the location information will be entered into the patches at the time of installation (following a prompt from the installer application allowing you to customize the location).

Are your libraries compatible with Kontakt 5?

Yes, all of our libraries have been tested up to the latest version of Kontakt 5.

Are your products download only?

Yes. When you complete the transaction you will be sent secure, encrypted links from our partners at FastSpring. You will also receive via email any serial # information, it is sent automatically to the email you provide at FastSpring, so if you didn't receive it be sure to check your junk mail folder. All this information (Customer Name, Email, Customer/Download IP address, Serial # etc...) is stored in our logs. So if you need your links reset, just let us know!

Do I need to own the full version of Kontakt?

Depends on what you purchased. CineBrass Core and Pro, Hollywoodwinds and VOXOS use the free Kontakt Player from NI and do not require you to purchase any sampler software. Check the product pages for specifics on which version of Kontakt you'll need.

I am having download problems.

Email support@fastspring.com

How do I contact customer support? When can I expect customer support to answer me?

To contact customer support fill in the form located in the contact section of the website (<http://cinesamples.com/contact/>). Please fill out all relevant information or it may deny or delay your service request. We will do our best to get back to you within half a day, often our support can be quite faster than this. Please consider that our business hours are based on Pacific Standard Time and sometimes we might be “closed” aka asleep while you are awake!